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Basic Rate Plans for Live Operator Services

Select one option

Per Minute Plan	Minutes Included (live operator time)	Cost per minute for excess
<input type="checkbox"/> \$40/Month	Includes 40 minutes	\$.85 per minute over 40
OPERATOR OUTBOUND CALLS ARE INCLUDED IN THE MINUTES INCLUDED		
Fixed Rate Plan	Calls included per month (inbound calls)	Cost per call over excess
<input type="checkbox"/> \$40/Month	50	\$.85 per over call
<input type="checkbox"/> \$70/Month	100	\$.60 per over call

All plans include a custom 3 question script form. Additional questions will be \$5 each.

Message Delivery Options/Additional Fees:

<input type="checkbox"/> Unlimited Message Faxing	\$15/month
<input type="checkbox"/> Unlimited Email Messages	\$15/month
<input type="checkbox"/> Web Page for message access & On Call Scheduling	\$20 (encrypted)
<input type="checkbox"/> Secure Messaging (HIPAA)	\$15 per smart device per billing
<input type="checkbox"/> Medical Accounts	\$10/month
Patching of Calls, Text, Email or Faxing Messages	\$0.55 (per method)

Paper Invoice:

\$5.00 per 28-day billing cycle ~ Free for email invoicing

Holiday Coverage

The following holidays have an extra charge of \$15.00 per **holiday**. Please check the holiday's you would like us to answer your telephone. You will not be charged for any days **not** checked and your phone will not be answered on those holidays.

<input type="checkbox"/> New Year's Day	<input type="checkbox"/> Memorial Day	<input type="checkbox"/> Columbus Day	<input type="checkbox"/> Christmas Eve
<input type="checkbox"/> New Year's Eve	<input type="checkbox"/> 4th of July	<input type="checkbox"/> Thanksgiving	<input type="checkbox"/> Christmas Day
<input type="checkbox"/> Good Friday	<input type="checkbox"/> Labor Day	<input type="checkbox"/> Day after Thanksgiving	<input type="checkbox"/> Easter

Authorizing Signature: _____

Print name: _____

Title: _____

Date: _____

Please fax or email completed form